



Who We Are

Servicing Canada's Financial Community since 1993, B-Line provides cost-effective IT solutions tailored to fit our clients' unique needs. With access to over 200 technicians servicing over 100 firms representing 12,000 PCs across the nation, B-Line can install your application and infrastructure anywhere in Canada regardless of the complexity. Which is why enterprises trust B-Line to deliver customized IT solutions that meet the unique demands of today's business climate.

What We Do

B-Line offers complete break-fix, installation, upgrade, and setup of all IT related products from Telco demarcation to the end user's PC. Our fast response is a definite must for firms in the Financial Sector.

Moves, Additions and System Changes (MAC)

We provide complete administration and management, hard-ware / software procurement, and end-user configuration to enterprise network and small office Moves, Adds, or Changes (MAC).

Management Solution with Microsoft® System Center Essentials™

B-Line provides a suite of un-intrusive software that controls all devices within your firm - all day, every day. So when a particular device is undergoing utilization issues, you'll know instantly.

Managed Data Backup + Recovery with Microsoft® Data Protection Manager™

Your mission-critical data is kept safe with off-site on-line data backup and recovery in conjunction with our partnership with Microsoft.

Microsoft® Windows SBS 2008™

Windows SBS 2008 is an integrated server solution that helps your customers protect business data, increase productivity, and stay connected with customers. By providing many of the features used by larger companies—e-mail; internal Web sites; remote access; support for mobile devices; file and printer sharing; anti-virus and anti-spam technologies; backup and restore; and Internet connectivity—Windows SBS 2008 gives your customers the tools they need to help grow their business capacity and helps you serve them more profitably and cost-efficiently. It is available in two editions, Standard and Premium.

Microsoft® Forefront™ Client Security

Microsoft® Forefront™ Client Security provides unified virus and spyware protection for business desktops, laptops and server operating systems that is easy to manage and control. By delivering simplified administration through central management and providing critical visibility into both threats and vulnerabilities, Microsoft Forefront Client Security helps you protect your business with confidence and efficiency.

Project Management

As project lead or as assistants to a project leader, certified B-Line Project Managers work closely with you when your resources are limited to assist in a specific project deliverable or overall project plan.

Upgrades + Roll Outs

Upgrades should happen every 3-4 years -productivity loss during upgrades shouldn't. B-Line will manage every step of your upgrade, including planning, replacement, rebuilds, security overhauls and patch deployments.

Break / Fix (Maintenance services)

Large install base? Changing IT needs? With over 12,000 PCs under our care, B-Line is well versed in providing you with the support you need to maintain every link in your network, giving you maximum up time for all your IT equipment.

Network Consultation, Design + Maintenance

Like many of our clients, you have offices scattered across the country. From home-level to branch, B-Line will implement cost-effective network solutions for you while adhering to your risk profile.

Logistics

From the very simple to the complex, B-Line will design and implement cost-effective network solutions for you while adhering to your risk profile.

Procurement

B-Line can help with required purchases at a significant discount, Logistics and also perform any warrantee repair work at no cost.

Brokerage Back Office Connectivity

Back-office connectivity is simplified with B-Line. With over 60 brokerage firms utilizing our Back office Solution, B-Line gives our clients the freedom to choose a market data vendor based solely on service offerings.



B-Line 1-Hour On-Site Response

What make B-Line unique are our 1-hour ON-SITE RESPONSE and an average of 2-hour resolution time. On the basis of strict and confidential Service Level Agreements, we provide the servicing required by most wealth management firms in Victoria, Vancouver, Calgary, Edmonton, Saskatoon, Regina, Winnipeg, London, Toronto, Ottawa, Montreal, Quebec City, and Halifax.

Quality of Service

B-Line provides our clients with a level of service that is second to none. We bring together the industries best trained and experienced individuals to service the unique demands of your business. With our extensive site experience, breadth of technological knowledge and our 1-Hour On-Site Response we continue to deliver higher levels of IT service.

How We Do It

Our approach is quite simple: We listen to your needs. We then examine your site, establish a working relationship with your operational personnel and submit recommendations based on a best-fit approach. This results in a significant reduction in time taken to get to understand your business and faster resolution of your IT needs.

Our Partners



What We Accomplished

B-Line collected eight (8) Microsoft Competencies and propels to Gold status in less than four (4) years since it joined the Microsoft Partner Program.



Security Solutions
Advanced Infrastructure Solutions
Networking Infrastructure Solutions
Unified Communication Solutions



Mobility Solutions
ISV/Software Solutions
Information Worker Solutions
Microsoft Business Solutions

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